

NH-ISAC Monthly Newsletter -TLP White

August 2017

#### **Call for NH-ISAC Board Elections**

NH-ISAC is pleased to announce their upcoming 2017 Board Elections. Each year, the terms for several current Board member seats come to a close and NH-ISAC members have the opportunity to select the successor by popular vote. This year there are seven seats up for election.

<u>The Process</u>: The Board encourages self-nominations. If you are interested in helping continue to build NH-ISAC as a world-class, industry-led sharing organization, please reply to: <a href="mailto:nhisac@nhisac.org">nhisac@nhisac.org</a> with your expression of interest. Please be prepared to describe your current role and history, your motivation for serving on the NH-ISAC Board and your contributions to NH-ISAC for the nominating committee. You may also nominate another member in good standing, however we encourage you to discuss with the nominee beforehand

#### **Important Dates:**

Nomination Deadline: (September 1st, 5pm Eastern) – Submit nomination(s) to: <a href="mailto:nhisac@nhisac.org">nhisac@nhisac.org</a>. All nominees must represent a current NH-ISAC member organization in good standing.

**Biography Submission**: (September 7th, 5pm Eastern) – Submit brief biography and photo to be provided in the ballot election package.

**Voting Period**: (September 19th—29th, 5pm Eastern) – Votes will be tallied after the 29th, elected members will be notified and the new term will begin with the November Board meeting.

#### What does serving as a Board Member entail...

To provide insight and information on being a board member; we are featuring an interview with a current NH-ISAC board member this month as well as in September.

This interview features Patrick Joyce

(VP, Global IT & Chief Information Security Officer, Medtronic), Board Member.

# Question: What is the most important attribute for an NH-ISAC Board member from your perspective?

At the very core, I believe one of the most important attributes of a board member, on any board, is the willingness and ability to step out of your current role in your own organization in order to be able to look more broadly and try to add value based upon your own experiences. With regard to the NH-ISAC board, that 'addition of value' must, in my opinion, include the willingness to share openly and help others to be successful. We all know that to be able to be 'open' and to 'share' also entails some degree of risk, and so having trust in other peers on the board and in the broader NH-ISAC organization is an essential element. So, being open, transparent, being willing to share and also being 'trustworthy' are all critical attributes for members of the board and of the ISAC.

#### Question: What does it mean to "serve the industry?"

One of the things I often say when I speak with internal and external groups regarding security is that "Security is a team sport, with only two teams. We are all on the good team and the bad guys are all on the bad team". Those of us on the good team are all wearing the same uniform and are essentially running down the field in the same direction, towards the same goal.

# Top 10 Health Related Cyber Events for August:

Stolen Medical Records
Uncovered in Identity Theft
Scheme

Atlanta Neurological Clinic Notifies
Patients of Ransomware Attack
and an Older Hack

University of Iowa Health Care
Notifies 5,292 Patients About Files
Exposed Online for Two Years

Community Care Hacked [California]

Menlo Park Dental Practice
Notifies Patients of Hack and
Ransom Demand

Cyber Attack Update: NH-ISAC Issues [not]Petya Mitigations, Nuance Still Down, Heritage Valley Systems Restored

Indiana Medicaid Warns Patients of Health Data Breach

Cyberattack Forces West Virginia Hospital to Scrap Computers

Detroit Medical Center: Health data breach affects more than 1,500 patients [Update]

Massive Blow To Criminal Dark Web: Takedown of AlphaBay and Hansa [Europol]

NH-ISAC is pleased to publish a monthly member newsletter. It is designed to bring events and other important ISAC information to your attention. If there is something you would like to see included please email: contact@nhisac.org







Interview Continued.....

Of course, in healthcare each of our respective companies or organizations have many different relationships, some being partners, suppliers, customers or even competitors to one another. However, when it comes to serving the industry and our sector, those of us in the security space must be aligned, collaborative and supportive of the combined ecosystem which we loosely refer to as healthcare, because otherwise we risk allowing our adversaries to pick us apart to divide and conquer. In terms of NH-ISAC, serving the industry involves providing those opportunities and circumstances that take down barriers and make it easier to collaborate and share, in the name of the common good and common defense.

#### Question: Why would an over-worked cyber security professional want to serve as a Board member?

I actually think the answer to that question is a pretty easy one. In my recent years of experience on the board, I have been able to create some of the most trusted and valuable relationships that I probably have within our industry at any time in my care er. Members of the board get to know each other, learn from each other's different good and not-so-good experiences and establish linkages that enable the rapid sharing of information, opinions and insights that are truly invaluable. There are many times in any given week that I am in open dialogue with my peers and I have the ability to pick up the phone and ask others what they think about X or Y, or how have they solved a particular problem. If I wasn't an active member of NH-ISAC and I wasn't a member of the board, I would lack these very important relationships in my network of extended security partners. I also find it very gratifying that in some small way I am contributing to the broader professional ecosystem of the security of healthcare.

#### Question: What do you recommend for NH-ISAC members that are interested in serving as a Board member?

In my view, it's really as simple as it is with any other organization, meaning that you raise your hand and get involved. There are many opportunities to contribute, collaborate and share. The working groups that have formed are excellent ways to roll up your sleeves and both contribute and gain from the experience and interaction. CYBERFIT increasingly offers services that can help each member to 'force-multiply' and essentially extend their capabilities. In addition, it's important to attend the Summits in the Spring and Fall because that is where the relationships are really fostered with fellow colleagues, regulators and service provider partners.

## Question: You've served as an NH-ISAC Board member for several years, so how do you view the current NH-ISAC Board members?

I view the current board members as not only professional colleagues, but also as friends, an extension of my own team and my personal board of security directors. After working with them for several years now I've seen what a real investment and positive impact they each have had on setting a mature course for the security of healthcare. They are all senior leaders who have stepped forward and want to make a difference towards protecting not only their own organizations and but also make a very positive collective contribution to our sector. I personally believe that there is tremendous advantage to be involved with the continued growth of NH-ISAC and I'm excited for the opportunity to work with them as colleagues.

### Mark Your Calendars For the Upcoming Workshops:

#### **Medical Device Security Workshop at Medtronic**

Thursday, September 7, 2017
Workshop: 8:00am – 4:30pm CT
Breakfast and Lunch Included
Details to be sent upon registration

Medtronic 8200 Coral Sea Street NE Mounds View, MN 55112

**Click Here to Register** 

## **August:**Basic Best Practices in Cybersecurity - Mason General/PUD,

Shelton, WA, August 2 Health IT Summit - The Warwick Philadelphia, PA, August 10 Basic Best Practices in Cybersecurity - St. Elizabeth Healthcare, Kentucky, August 14 Basic Best Practices in Cybersecurity - Harris Health (NPC) at Ben Taub Hospital, Texas, August 23

#### September:

Basic Best Practices in Cybersecurity - Medtronic, MN, September 6 Medical Device Workshop - Medtronic, MN, September 7 Health IT Summit - Hilton St. Petersburg Bayfront, FL, September 20

#### **Biotech/Pharma Security Workshop at MSD**

Tuesday, November 7, 2017
Workshop: 8:30am – 5:30pm (local time)
Breakfast and Lunch Included

MSD Na Valentince 3336/4, Prague 5, Czech Republic

Registration and additional details coming soon

For more information and to keep up to date on our latest events visit https://nhisac.org/events